

REQUIREMENT FOR TICKET REFUND

FOR 3RD PARTY/AGENT

- A LETTER OF AUTHORISATION FROM THE PASSENGER WHOSE NAME APPEARS ON THE TICKET.
- A PHOTOCOPY OF IDENTIFICATION OF THE PASSENGER WHOSE NAME APPEARS ON THE TICKET MUST BE ATTACHED TO THE REFUND i.e. International Passport, Driver Licence, National ID card or voter card .
- ACCOUNT HOLDER MEANS OF IDENTIFICATION.

FOR INDIVIDUAL REFUNDS.

- A PHOTOCOPY OF IDENTIFICATION OF THE INDIVIDUAL PASSENGER MUST BE ATTACHED TO THE REFUND FORM i.e. International Passport, Driver Licence, National ID card or Voters registration Card.

**FOR INTERNET RELATED ISSUES
PLEASE SEND MAIL TO
ccadmin@acn.aero/enquiry@acn.aero**

THANKS

REFUND DESK.